

## Novotel Toronto Vaughan Centre Pet Policy & Agreement

Novotel Toronto Vaughan Centre ("the Hotel") is a pet-friendly property and we are pleased to welcome our guests who are traveling with pets. To ensure the comfort and safety of all our guests, the following policies apply to you and your pet's stay with us.

A non-refundable pet fee of \$75 CDN per stay will be charged to your account to cover the cost of additional and necessary cleaning in preparation for our next guest. Guest stays of 4 nights + will be charged \$150 CAD. If a stay is extended beyond an initial 3 consecutive nights, an additional \$75 CDN charge will be applied.

No more than 2 pets, each 60 lbs or less, are permitted, per stay. A pet is defined as a dog or cat (domesticated). Birds, reptiles, mice, guinea pigs, rabbits and other animals not listed in this provision are strictly prohibited.

The Hotel must be made aware of the accompanying pet at the time of booking. Should the reservation be made through an online booking channel, the Hotel must be advised of the pet in writing, prior to the date of arrival. Failure to notify the Hotel in writing prior to the Guest and pet arrival may result in the refusal of the pet at the time of check-in.

Pets will not be left unattended in your guest room or common areas of the Hotel.

Pets will be leashed, caged, or firmly held when they are in all common areas of the Hotel.

Guests must clean up after pets in all areas of the Hotel immediately and appropriately dispose of waste when both inside and outside of guest rooms. Additional fees may be charged for each occurrence a Guest does not pick up pet waste on Hotel property.

Pets are not permitted in certain areas of the Hotel including Trio Restaurant, the pool, fitness centre and meeting space. Authorized service animals are exempted from this policy.

For the safety and comfort of your pet, Housekeeping will enter your room only if your pet is not present.

Damages to guest rooms caused by your pet will be billed to the Guest accordingly and the Guest agrees to pay those charges related to repair or replacement costs.

Guests with pets understand that, subject to availability, they will be placed in designated pet-friendly rooms situated on the 2<sup>nd</sup> and 3<sup>rd</sup> floors. Pet-friendly guest rooms cannot be guaranteed.

Guests with pets assume all responsibilities for their pet's actions at the Hotel, be it damage to the property, injury to staff or other guests and will not hold the Hotel liable of any responsibility of pet care, loss or damages.

Guests are responsible for any noise or disturbance created by the pet and will ensure that the pet does not disrupt the enjoyment of other Hotel guests.

The Hotel reserves the right to require the immediate removal of any pet that is disruptive to other Hotel guests, or displays dangerous or unacceptable behavior, including, but not limited to, biting, excessive noise (such as barking), or evidence of disease, or urination / defecation in public areas. The undersigned must immediately make arrangements to house the pet outside the Hotel.

The Guest shall strictly comply with the Pet Policy & Agreement and other rules and regulations issued by the Hotel. In the event that the Guest is unable to comply with the provisions of stated in the Pet Policy & Agreement, the Hotel reserves the right to terminate the agreement and ask the Guest to leave the Hotel.

The Guest is responsible for all charges relating to the removal of pets, including, but not limited to transportation and kennel charges.

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### Release and Indemnification

The undersigned (the "Guest") agrees to indemnify and hold harmless and defend Novotel Toronto Vaughan Centre, its owners and their employees from any and all liability, damages, fines, claims, losses, costs and expenses (including legal fees) arising out of or relating to any claim for personal injury or property damage caused by the pets. Novotel Toronto Vaughan Centre reserves the right to change these terms and conditions at any time, without prior notice. The undersigned further agrees to release, waive and forever discharge, and covenant not to sue, the Hotel relate in any way to this agreement.

THE UNDERSIGNED (the "Guest") HAS READ, UNDERSTANDS AND HEREBY AGREES TO COMPLY WITH THE ABOVE POLICY AND AGREEMENT.

Guest Signature:

Date:

Guest Name (Print):

Room No.: